

**CLUB MED RESORTS ARE REOPENING:**  
**This summer, space, comfort, options**  
**and relaxation for the whole family**



**SAFE  
TOGETHER**  
Club Med 

Following the government's announcements, we are delighted to announce the reopening of part of our Club Med Resorts all around the world:

- Since mid-April, some of our **China** resorts reopened: Guilin, Sanya, Anji, Yanqing Beijing and Golden Coast.
- In the **United States**, the resort of Sandpiper Bay (Florida), welcomes back guests from North America since June 12.
- In **Japan**, Kabira and Tomamu resorts reopened in July.
- **In France:**
  - Arcs Panorama is open since June 27<sup>th</sup>
  - 8 resorts opened on July 4<sup>th</sup>: Opio en Provence, Vittel Golf Ermitage, Vittel le Parc, Sant'Ambroggio but also resorts in the French Alps: Alpe d'Huez, Valmorel, Grand Massif, Samoëns Morillon and Serre-Chevalier
  - La Palmyre Atlantique is opened since July 12<sup>th</sup>
- **In Europe:**
  - Cefalù, Kamarina, Prigelato (Italy), Gregolimano (Greece) and Da Balaia (Portugal) are opened since July 4<sup>th</sup>
  - Palmiye (Turkey) opened its doors on July 11<sup>th</sup>

Since the announcement that borders in the Schengen zone would reopen, bookings have picked up for both seaside and mountain resorts. Bookings offer free of charge for children up to 6 years of age (the Happy Family offer) as well as cancellation and refund conditions adapted to the current situation.

After many weeks of restrictions, the 2020 summer holidays arrive with a certain relish, as we have all never longed so much to be free, relax and simply enjoy being together again. The health and safety measures that are already in place have been strengthened via a specific protocol, "[Safe together](#)". This means that, whether they are vacationing with family or friends, everybody can recharge their batteries, reconnect with loved ones, enjoy time together, feel free and experience the great outdoors. These new measures, approved by our Scientific Committee, are certified by Cristal International Standards, a world leader in monitoring health and safety processes.

Club Med wanted to make sure that moments of happiness and fun are still able to be shared, as this has been part of our DNA for the past 70 years. We have tailored our summer offer to suit vacationers, so that they get an experience with more space for each person, more flexibility to enjoy an increasingly personalized service at restaurants, more outdoor activities and more G.Os to supervise children in smaller groups.



Throughout the rest of the world, our resorts will progressively reopen to local clientele. International guests may also be able to stay depending on borders reopening, renewed air traffic and the various quarantine measures taken in the different countries where Club Med operates.

## A reinvented offering for a unique Club Med experience

Driven by a passion and the desire to provide a unique experience, Club Med's teams have never stopped finding innovative way to please vacationers. **Every crisis overcome is an opportunity to reinvent yourself.**

People want to get away from it all more than ever this summer, and our guests will be able to **continue enjoying upscale all-inclusive Club Med holidays** that provide transport, transfers, extremely comfortable accommodation, tasty meals and a whole range of personalized services and activities for them and their children.

## Adapted spaces and services for even better moments of happiness

**The resort's capacity stays limited.** From transfers to reception and activities, the resorts offer space, safety, and an opportunity to unplug. Our aim is that customers enjoy a completely relaxed holiday.

The Club Med restaurant teams are doing everything in their power to give our guests' vacations even more flavor. **For example, restaurants' opening hours have been extended** so customers can make full use of them. Guests can also enjoy personalized service and a menu with an even wider range of dishes.

**The Mini Club G.Os** are working with smaller groups, so they can have even more time to give children the attention they deserve. Whether children are 4 months or 17 years old, the G.Os provide them with activities adapted to their age and each Resort's environment, so that they can have fun in nature and enjoy the fresh air.

**Lots of individual or family sports activities (including hiking, family challenges, archery and golf)** continue to be offered to G.Ms of all ages, whether they're looking for a bit of fun or to perfect their skills. Outdoor activities are prioritized. There are also still be outings, in smaller groups, to explore the natural environment and local heritage around the resorts.

The atmosphere has been reimagined to make families' and couples' hearts sing from dawn to dusk, with a range of enjoyable lifestyle experiences to replace our usual single show. Guests can be able to enjoy a variety of entertainment featuring live music and art, all with the aim of helping them to reconnect.



The line-up #SummerOfTalent, carefully created by Club Med Talents, is offering intimate shows with a whole new generation of up-and-coming independent musicians, such as Charlotte Fever, Macadam Crocodile, Polycoll and Mezzanine. There is also street art with Chanoir, among others, as well as magic with Gus, Tony Frebourg, Pierre Brault and Olivier De Benoist. The G.O and G.E teams will also be at the heart of this reimagined atmosphere, creating lots of opportunities for song, circus and dance!



## We have strengthened our health and safety measures so that the last few weeks' restrictions can give way to fun and pleasure !

The Club Med teams have all quickly acted to reopen our Resorts with the safety of our customers, teams and partners as their number one priority.



The health and hygiene measures already in place have been reinforced in line with guidelines issued by the World Health Organization and local authorities. Club Med has redesigned its offer and activities so that guests can enjoy a relaxing vacation in ideal health and safety conditions.

You can find out more about measures implemented in all our Resorts in our #SafeTogether [video](#).

## Well-being and a healthy diet to recharge your batteries

Club Med will continue to give our guests all our attention so that they can relax, recharge their batteries, reenergize and refill their emotional reserves. Our spas, run in partnership with leading brands, are opened with strict health and safety measures in place.

Small group yoga classes are available, including at the Yoga School by Heberon at Club Med Cefalù. Slow down to experience life to the fullest. Guests can rediscover the joy of simple things during their stay at Club Med. Our wellness range would not be complete without even healthier and more seasonal meals. Plenty of choice and local specialties are offered because we believe that a rested mind and body need a healthy diet.



## Club Med is launching the Work Hub, so you can work during your vacation if you need to

The coronavirus crisis and its consequences can possibly mean that some people need to work during their vacation.

With this in mind, Club Med has decided to make free work spaces available for guests in its Resorts. These quiet areas, specifically created for working, provide internet access and a self-service cafe, allowing guests to get things done while still enjoying a Club Med All Inclusive vacation with their loved ones, should they so desire.